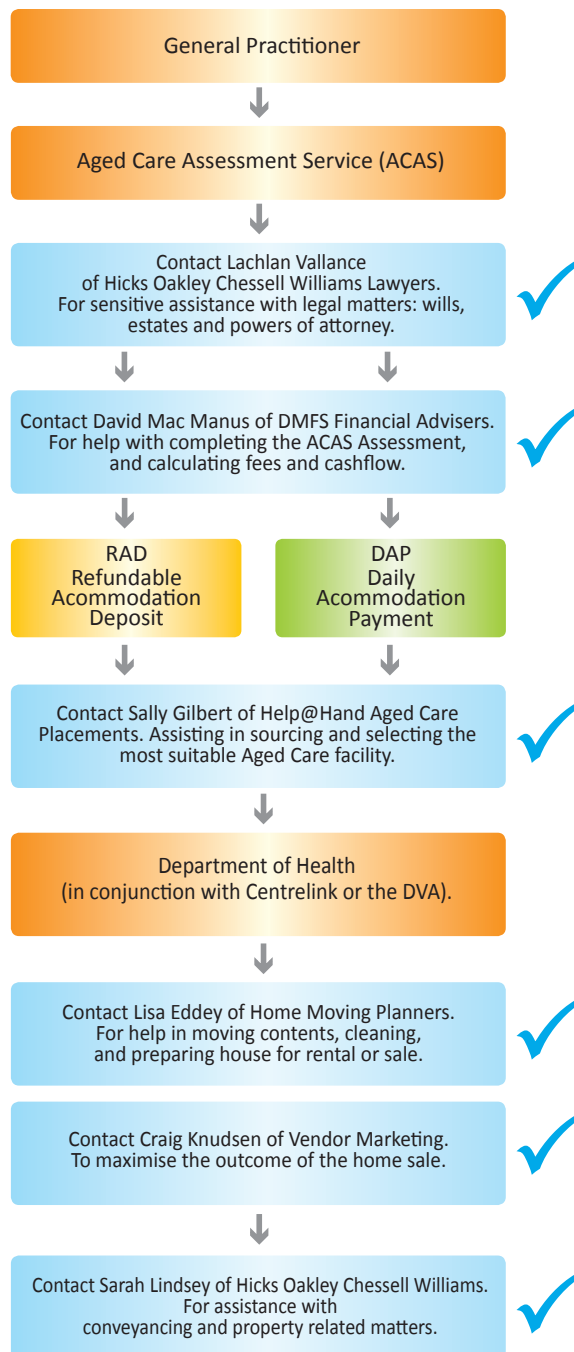


# The clear picture you need for a parent or loved one's move to an aged care facility.



## A step-by-step guide to finding the right help when you need it.

It can be difficult to plan either financially or emotionally, for the move into aged care accommodation. When the time comes that a family member or another person you provide care for can no longer live independently in their home, you may find yourself being confronted with a complex range of questions and decisions.

Beginning with the General Practitioner's referral to the Aged Care Assessment Team (ACAT) and determination of the level of care required, through to the move into the right facility, this step-through guide helps with the issues involved.

It introduces the right people to provide thoughtful and considerate advice or extra assistance at the points where it's needed. With their help you can be confident you are proceeding with safeguards in place for the best possible outcome.



# Providing sensitive and timely assistance.

*There are many issues you will need to consider when placing your loved one into an aged care facility. The information can be overwhelming...we understand your needs and concerns during this challenging time and will be able to guide you through the difficult decisions that need to be made.*

## 1. Engaging the Aged Care Assessment Service.

**David Mac Manus,  
DMFS Financial Advisers.  
1300 364 650 or 0424 616 060.**

As aged-care specialists we know it's not just about providing professional advice - we understand the whole range of issues involved with these life-stage decisions. If you have a parent or relative who requires assistance, it is crucial that you seek financial advice.

When we meet you, we will:

- Discuss your personal needs for care and requirements
- Explain how the residential aged care system works; the different types of residential aged care, how to obtain access and the applicable fees and charges
- Assist you in completing the 'Request for an Assets Assessment' forms, which are quite complex to adjust if processed incorrectly
- Provide recommendations and a plan to assist you manage the move to aged care and assess the fees and charges in a simplistic manner.

## 2. Sourcing the best suited Aged Care Accommodation.

**Sally Gilbert, Help@Hand  
Aged Care Placements.  
9598 7717 or 0407 863 725.**

Help@Hand Aged Care Placements is about navigating through the different options and implementing the best solution for you and your loved one. We care about this journey and our aim is to help alleviate the emotional strain felt at times like this, and minimise your stress. We take the time to understand your loved one's situation plus all aspects of their lifestyle and interests to ensure that they can continue to live a fulfilling life.

Our services include:

- find urgent respite accommodation
- extensively research the available facilities and shortlist the ones that meet their needs
- put forward an accommodation placement plan
- assistance with redirecting mail and payment of bills
- coordinate duties to get the home ready to sell

We are there with you at each step.

## 3. Assistance with wills, estates and powers of attorney.

**Lachlan Vallance.**

**Taking care of all conveyancing needs for buying and selling.**

**Sarah Lindsey.**

**Hicks Oakley Chessell  
Williams. 9550 4600.**

**Lachlan** can assist with wills and estate matters in a sensitive and timely manner. This may include enduring powers of attorney for financial affairs, medical treatment and guardianship.

Also wills, complex testamentary trusts and estate and retirement planning.

**Sarah** provides professional and stress free conveyancing advice for the sale of your current home, buying/selling retirement residences and loan lease arrangements.

## 4. Help with moving, downsizing and decluttering.

**Lisa Eddey,  
Home Moving Planners.  
0409 592 253.**

We specialise in:

- Pre-sale decluttering, sorting, cleaning, clearing and preparing homes for sale and then settlement
- Downsizing to smaller properties, aged care facilities, retirement villages, or with family
- Deceased estates
- Packing, unpacking and setting up your new home
- Helping those who need their house decluttered

We understand how overwhelming moving, downsizing, or re-establishing your loved one can be. You can be assured that you or your loved one will be completely looked after and the house and personal items will be treated with the same respect as we would treat our own.

## 5. Maximising the outcome of the sale. **Craig Knudsen, Vendor Marketing.**

**9696 5375 or 0403 091 511.**

**Here's how we help you sell your home for more!**

- We invite only the BEST selling agents to appraise your property and ask them to respond to our 11 point brief.
- We put their submission and proposals through strict analysis - accurate price quotations, recent comparable sales, the agent's selling commission, marketing recommendations & strategy - then simplify it for you.
- We negotiate the agent's commission and uncover any hidden value added options adding significant value to your campaign!
- We guide you through your sale from start to finish
- PLUS we create a detailed effective social media campaign for your property
- We help take the emotion out of making one of the most important decisions you'll ever have to make!

**In short we save you time and money whilst maximising your sales price. Remember, you only get one shot so let us help you get it right the first time!**

**vendormarketing**

All financial planning and risk insurance advice is provided by Consultum Financial Advisers. David Mac Manus and DMFS Financial Advisers are authorised representatives of Consultum Financial Advisers. ABN 65 006 373 985, AFSL 230323.

